



Good Afternoon All,

We have all had a challenging time over the past year, the school day has been new for all of us due to COVID restrictions. We would like to thank you very much for your support over this time.

Chartwells have worked extremely hard to ensure that your pupils have received a nutritional meal with the support from yourselves throughout service. We would also like to thank the pupils and their patience throughout the pandemic.

With regards to our Chartwells catering teams we have continued to adhere to your individual school policies and worked with your school and made adjustments where needed, our catering teams are flexible within the guidelines. Communications were essential to abide with COVID polices, this will continue.

Both ATT and Chartwell's have regular meetings to discuss any questions raised for each school, issues raised are dealt with between both parties.

ATT and Chartwells have agreed that there will be a price increase at the start of the school term. The FSM and paid students will increase by 5p per student.

I would also like to reiterate that we do still maintain our allowance for paid students, providing them 2 days grace. If the students account is not topped up by their parent / guardian. This allows a paid student to continue to receive a school meal up to a deficit of £4.70. And provide parents the opportunity to top up their School Money Account in the meantime. I would like to add at this can be overridden at the request of a Deputy, Headteacher or named authorised person by informing our Catering Manager on the day of service.

Please find attached your agreed menu for the start of the new School term. Our Development Chefs have been working on this menu throughout the last few months to ensure that your students receive a nutritional meal, but at the same time adhere to schools food guidelines for your school.

Concerning the increase in prices for your students and the reasoning, Chartwells have our 'Foodbuy' team that monitor the costs of ingredients, distribution and labour, all of which we have increased which no doubt you will have seen within your own school, for further information I have attached a presentation.

With regards to all returning to school, it may be gradual process for some of your year groups, but I would like to ensure you that all of our Catering Teams have a full PPE allocation and will continue use this under the Chartwells and government guidelines.

Should you have any questions please do not hesitate to contact me.

Let's look forward to September 2021

Kind Regards

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